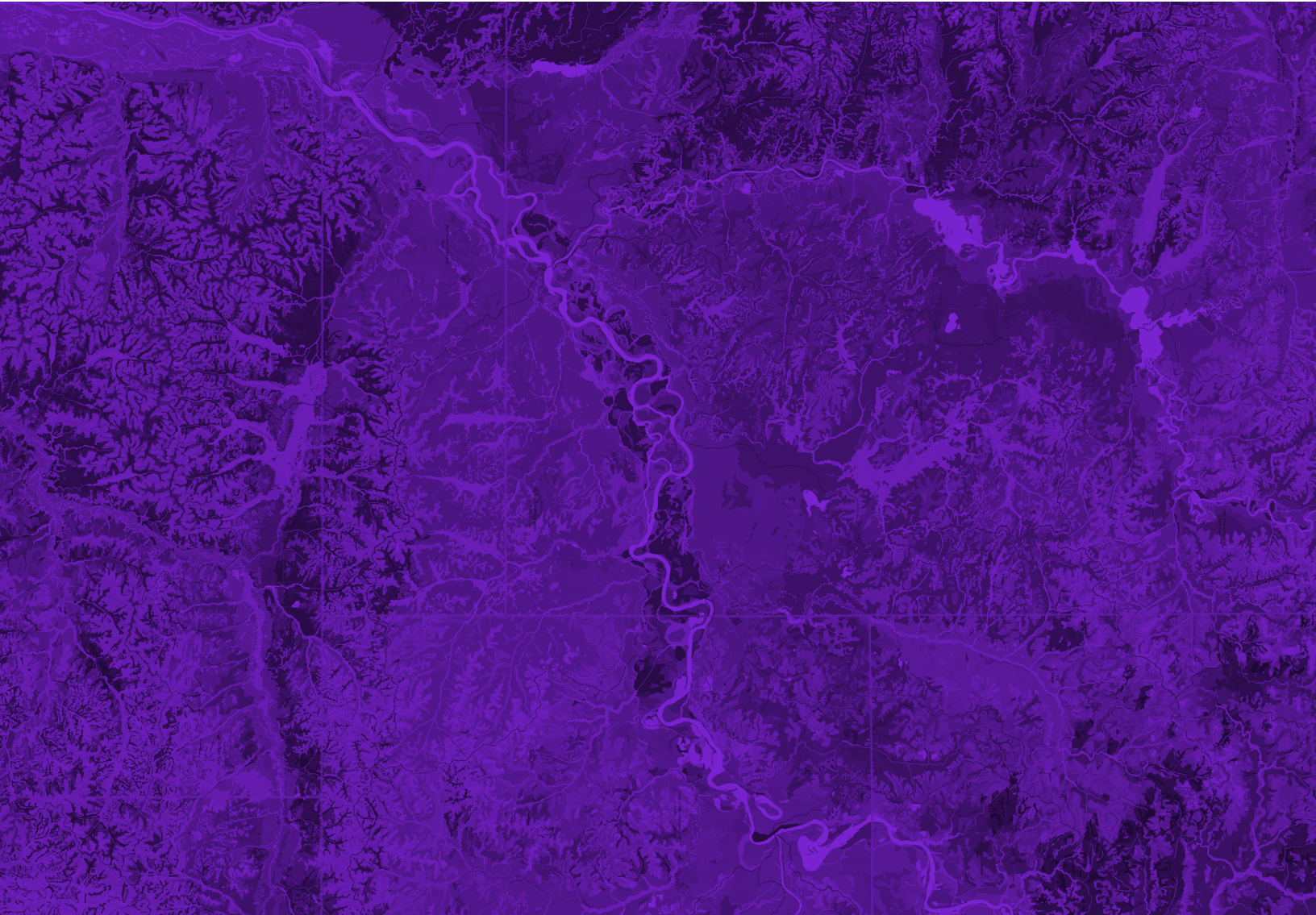




ArcGIS® Workflow Manager

Functionality Matrix



What Is ArcGIS Workflow Manager?

ArcGIS® Workflow Manager is a workflow management system that optimizes GIS and non-GIS operations using maintained, repeatable workflows in a cloud-based environment. Business processes can be standardized to increase data quality and accuracy, optimize resource allocation, enhance communication, and improve organization efficiency.

Workflow Manager provides tools that can fully integrate with ArcGIS to help you optimize and manage workflows. There are two components available for managing work:

ArcGIS Workflow Manager Web App

A web-based component used to perform, monitor, and administer work that can be integrated with other ArcGIS services

ArcGIS Workflow Manager Extension for ArcGIS Pro

An optional capability extension to manage work in the ArcGIS Pro desktop app

This functionality matrix outlines features and capabilities that are available in Workflow Manager to help identify the requirements, licenses, and capabilities that best fit your organization's needs.

ArcGIS Workflow Manager

Functionality Matrix



Licensing

Licensing Requirements for ArcGIS Workflow Manager

Workflow Manager includes an organization capability and an optional client-side component that have a license requirement.

The ArcGIS Workflow Manager organization capability offers two options, Standard and Advanced:

ArcGIS Workflow Manager Standard Organization Extension

The Workflow Manager Standard organization extension provides standard Workflow Manager capabilities to design, configure, and administer user-driven workflows.

ArcGIS Workflow Manager Advanced Organization Extension

The Workflow Manager Advanced organization extension provides additional functionality to support more automated workflows.

Workflow Manager client-side licensing includes the following:

ArcGIS Pro Extension (Optional)

The ArcGIS Workflow Manager extension for ArcGIS Pro allows users to leverage capabilities in the ArcGIS Pro desktop application. This extension is optimal for users who spend most of their time editing data in ArcGIS Pro.

Note: Workflow Manager in ArcGIS Online is only compatible with ArcGIS Pro 3.1 patch 3.1.2.

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ArcGIS Workflow Manager

Functionality Matrix



Functionality

- **Standard Organization Extension**
The Standard organization extension provides standard Workflow Manager capabilities to design, configure, and administer workflows.
- **Advanced Organization Extension**
In addition to the capabilities in the Standard organization extension, the Advanced organization extension provides additional functionality to support automated workflows.

Functionality Available with Workflow Manager in ArcGIS Online

Workflow Manager provides unique tools to help you build, design, and configure workflows that support custom business needs.

Functionality	October 2025	
ArcGIS Arcade Expression Evaluator	○	
ArcGIS Arcade Expression Menu	○	
ArcGIS Survey123 Webhook	●	
Archive Closed Jobs	○	
Attachments	○	
Auto-resume Jobs on Behalf of Users on Dependency Release	●	
Configure Output Values for Web Request Response	●	
Configure Path Using Step Return Values	○	
Configure Paths Using Arcade Expression	○	
Copy/Paste Steps Between Different Diagrams	○	
Create Workflow Item	○	
Custom Job Name	○	
Custom Priority Values	○	
Custom Status Values	○	
Duplicate Shared Searches and Charts	○	
Dynamic Job Properties	○	
Fit to Window	○	02
HSTS Support	○	03
Import/Export a Workflow Configuration	○	03
Job Commenting	○	04
Job Dependencies	○	05
Job Description	○	06
Job Holds	○	06
Job Notes	○	07
Partnered Collaboration	○	08
Support for Premium Hub Collaboration	○	09

ArcGIS Workflow Manager

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Functionality

- **Standard Organization Extension**
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Functionality

October 2025

Auto-resume Jobs on Dependency Release	●
Batch Job Actions	○
Centralized Data References	○
Configure Custom Basemaps for Dark and Light Mode	○
Configure Custom SMTP Server Settings	○
Email Templates for Job Activities	○
Import and Export a Mapping File	○
Job Scheduling	●
Multiple Ending Steps	○
Optional Item Upgrades	○
Parallel Processing	○
Restrict Edits to AOI/LOI	○
Send Web Requests for Job Activities	●
Set Step Return Values	○
Step Help	○
Step Scheduling	●
Token Refresh for the Run GP Service Step	●
Upgrade Job	○
User-Defined Settings	○
View Job History	○
View Log Messages in the Web App	○
View the Web App in Dark Mode	○

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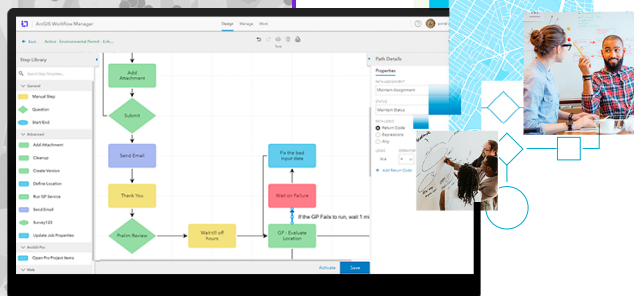
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ArcGIS Workflow Manager

Functionality Matrix



Workflow

- Standard Organization Extension**
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Workflow Step Templates

Step templates are preconfigured steps designed to perform unique actions when a job is run. Each step template contains default values, step properties, options, and styling that can be customized as necessary.

Step Templates

October 2025

Add Attachments	○
Add Comment	○
Advanced Assignment	○
Cleanup	○
Create Job	○
Define Location	○
Manual Step	○
Open Pro Project Items	○
Open Web Page	○
Question	○
Run GP Service	○
Run Pro GP Tool	○
Send Email	○
Send Web Request	○
Start/End	○
Survey123	○
Update 1:1 Extended Properties	○
Update 1:M Extended Properties	○

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ArcGIS Workflow Manager

Functionality Matrix



Job Management and Functionality

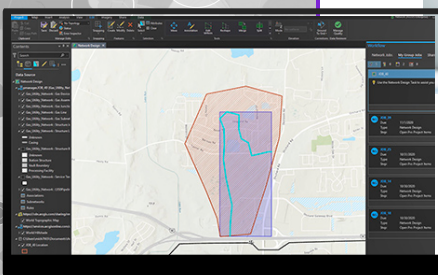
- Standard Organization Extension**
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Job Management in ArcGIS Pro

The ArcGIS Workflow Manager extension for ArcGIS Pro leverages desktop users' ability to access and manage jobs in ArcGIS Pro.

Note: Workflow Manager in ArcGIS Online is only compatible with ArcGIS Pro 3.1 patch 3.1.2

Functionality in ArcGIS Pro	3.1.2	3.2	3.3	3.4	3.5	3.6
1:1 Extended Properties	○	○	○	○	○	
1:M Extended Properties		○	○	○	○	
Access and Run Jobs	○	○	○	○	○	
Advanced Sort Capability	○	○	○	○	○	
Attachments	○	○	○	○	○	
Connect to Workflow Items	○	○	○	○	○	
Job Commenting	○	○	○	○	○	
Job Diagram	○	○	○	○	○	
Job Filters	○	○	○	○	○	
Job Focused View						○
Notes		○	○	○	○	
Shared Searches	○	○	○	○	○	
Support for Group Thumbnails						○
Update Job Details	○	○	○	○	○	
View Job Details	○	○	○	○	○	



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ArcGIS Workflow Manager

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Extended Properties

- **Standard Organization Extension**
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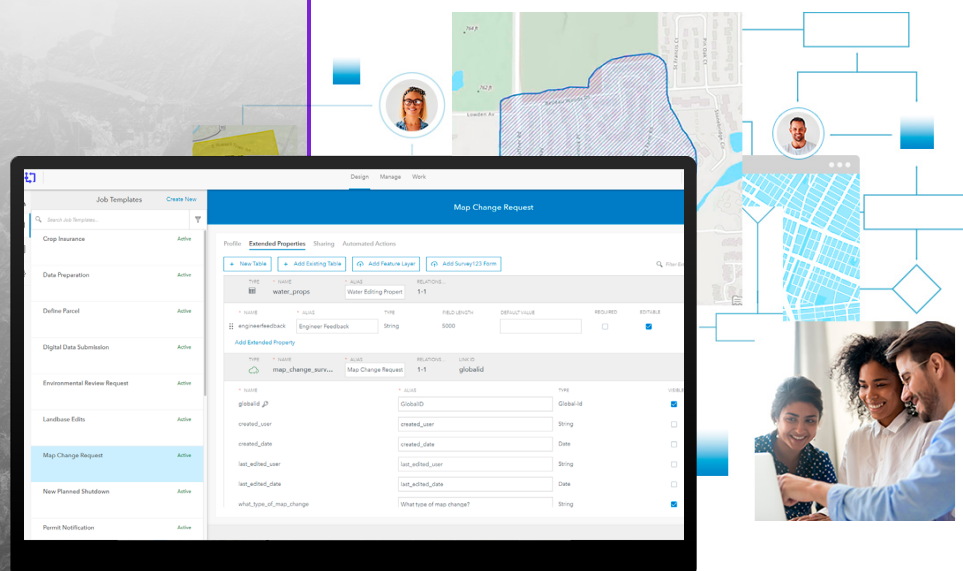
Extended Properties Tables

Extended properties tables can be used to store properties or external data from feature service layers with jobs to meet specific business needs. Extended properties can be configured as one-to-one or one-to-many table relationships with the Workflow Manager jobs table.

Extended Properties

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Create New 1:1 Extended Property Table	○
Set Field Properties	○
Add Feature Layer as Extended Property Table	○
Add Survey123 Form as Extended Property Table	○
Create New 1:M Extended Property Table	○
Share Extended Property Table	○



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ArcGIS Workflow Manager

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ArcGIS Workflow Manager API

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ArcGIS Workflow Manager API

ArcGIS Workflow Manager API services offer access to information on your Workflow Manager repository to be used with web, mobile, and desktop applications. These APIs allow organizations to build apps and widgets.

API	October 2025
Workflow Manager Python	○
Workflow Manager REST	○
Workflow Manager JavaScript	○

ArcGIS Pro API	3.1.2	3.2	3.3	3.4	3.5
Workflow Manager Namespace for ArcGIS Pro SDK	○	○	○	○	○